



# Maximizing Team Performance

Build and Foster Successful Work Teams

Offered as part of the Supervision Fundamentals Certification



**Your instructor:**

*Natalie Ackerman* has helped thousands of leaders over the last 14+ years learn skills and mindsets to become more effective and to reach their leadership potential. She has worked with manufacturing leaders at every level across a variety of sectors including industrial, food, precision machining, metal fabrication, and aerospace.

Participants will learn both what gets in the way of teamwork, and what fosters teamwork. Exercises demonstrate how to align people around common goals, and clarify roles among team members. Through video, discussion and group exercises, attendees will practice team processes, communication and decision-making. Participants learn how to build an environment that fosters creativity from all team members. Tools are provided for soliciting feedback from their teams on how well they are performing, and each student is encouraged to create an Action Plan for improvement.

**After completing this Workshop participants should be able to:**

- Assess the effectiveness of a work team and have ideas for improvement
- Utilize shared goals to encourage teamwork
- Clarify team roles and responsibilities and foster effective communications
- Use shared rewards and recognition to promote and reinforce teamwork
- Know when to involve others in decisions that impact the team
- Foster productive interpersonal relations among work team members

**Thursday, November 30, 2023      8:00 a.m. - 4:00 p.m.**

**Fee this class:**    **MA members** \$335 per person    **Non-MA members** \$435 per person  
*Receive a 10% discount if you register 14 days prior to the event*

**Location:**    **Manufacturers Alliance Training Center**  
8421 Wayzata Blvd, Suite 190  
Golden Valley, MN 55426  
(For directions and map go to [www.mfrall.com](http://www.mfrall.com))

**Register:**    Registration is required. Reserve on-line at [www.mfrall.com](http://www.mfrall.com),  
by 3:00 pm by November 28, 2023. **Your satisfaction is guaranteed.**

**Cancellation Policy:**    **No refunds** for cancellations after 3:00 p.m. November 28, 2023,  
or for no-shows at workshop.

*Participants in our Supervision Fundamentals Certification must notify us two business days in advance of this workshop if they cannot attend it or they will be invoiced the workshop fee.*