



# Creating Process Maps Online

Offered as part of the Lean Practitioner Certification



**Your instructor:**

**Charlie Garrett** is an operations leader with over 25 years of broad-based manufacturing and consulting experience. He has expertise in all areas of manufacturing including: supply chain process improvement, value stream management, process design, program management, lean manufacturing, strategic planning, total productive maintenance, change management and training development and delivery in the Manufacturing, Window & Door, Medical Device, Chemical, Health Care, Automotive and Food & Beverage industries. Charlie has a degree in Operations Management from the University of St Thomas.

Mapping demonstrates how Lean thinking can reduce process timelines and improve quality and delivery to schedule. In this session, participants will map out real processes and learn about pre and post mapping tools to add to their personal toolbox. Participants will leave with an entire cache of tools to assist through successful process improvement deployment and sustainment.

**Tools and Topics Learned Include:**

- Lean Principles for Mapping
- Prewrite for Successful Mapping Sessions
- Swim Lane Mapping, Value Stream, Spaghetti , Ideal State, and Future State Maps
- Post Mapping Tools
- The People Side of Change Management-3 Step Process

**Wednesday, March 22, 2023 8:00 a.m. – 12:00 p.m.**

**Fee:** **MA members** \$335 per person **Non-MA members** \$395 per person  
**Receive a 10% discount if you register 14 days prior to the event**

*This workshop is online. Minimum requirements: Computer with speakers and/or headphones and microphone; dedicated screen for meeting time; Internet connection; ability to download Zoom and Miro, [www.miro.com](http://www.miro.com).*

**Register:** Registration is required. Reserve on-line at [www.mfrall.com](http://www.mfrall.com), by 3:00 pm by March 20, 2023. You will be sent login credentials in advance of the workshop. **Your satisfaction is guaranteed.**

**Cancellation Policy:** **No refunds** for cancellations after 3:00 p.m., March 20, 2022, or for no-shows at workshop.

Participants who are enrolled in our Lean Practitioner Certification program must notify us two business days in advance if they are not able to attend the workshop or they will be invoiced the workshop fee.