



# Leading People Through Change

Offered as part of the Supervision Fundamentals Certification



**Your instructor:**

*Susan LaCasse* brings 30+ years of experience leading and supporting transformational change, teaching & developing leaders, and helping people claim the life they want. She has taught strategy, leadership, and critical thinking courses. Susan holds a Master's degree in Training and Human Resource Development, and Bachelor's degrees in English and Mathematics.

Today's most successful companies are those that can change quickly. Yet, overcoming people's natural resistance to change is challenging. If your job or assignment involves getting people to accept and move ahead with something new and different, this workshop is for you.

**Topics will include:**

- What's behind typical human responses to change and how to handle those not-so-apparent factors?
- The surprising but most effective ways to guide people through transitions and help them return successfully to productive, committed work.
- A roadmap of steps and activities to guide people through transitions at work.
- Ways to support and encourage movement toward the goals and purpose of change at work.

**Thursday, June 29, 2023      8:00 a.m. – 4:00 p.m.**

**Fee:**                      **MA Members :** \$335 per person                      **Non-MA Members :** \$435 per person  
*Receive a 10% discount if you register 14 days prior to the event.*

**Location:**              **Manufacturers Alliance Training Center**  
8421 Wayzata Blvd, Suite 190  
Golden Valley, MN 55426  
(For directions and map go to [www.mfrall.com](http://www.mfrall.com))

**Register:**                      Registration is required. Register online at [www.mfrall.com](http://www.mfrall.com)  
by 3:00 pm on June 13, 2023. *Your satisfaction is guaranteed.*

**Cancellation Policy:**              *No refunds for cancellations after 3:00 p.m., June 13, 2023, or for no-shows at workshop.*

*Participants in our Supervision Fundamentals Certification must notify us two business days in advance of this workshop if they cannot attend it or they will be invoiced the workshop fee.*