

Creating Process Maps

Offered as part of the Lean Practitioner Certification



Your instructor:

Kacinda Ruiz is a learner, facilitator, coach and admitted Lean geek with a passion for helping others see the world differently. She supports teams in achieving business results through sparking a conversation and being a catalyst for change. Her practical Lean experience includes working across a variety of transactional business processes in corporate and sales office environments, as well as manufacturing.

Mapping demonstrates how Lean thinking can reduce process timelines and improve quality and delivery to schedule. In this session, participants will map out real processes and learn about pre and post mapping tools to add to their personal toolbox. Participants will learn a simple 3-step process for change management and leave with an entire cache of tools to assist through successful process improvement deployment and sustainment.

Tools and Topics Learned Include:

- Lean Principles for Mapping
- Pework for Successful Mapping Sessions
- Swim Lane Mapping, Value Stream, Spaghetti , Ideal State, and Future State Maps
- Post Mapping Tools
- The People Side of Change Management-3 Step Process

Thursday, September 29, 2022 8:00 a.m. – 4:00 p.m.

Fee: **MA members** : \$335 per person **Non-MA members:** \$435 per person
Receive a 10% discount if you register 14 days prior to the event!

Location: **Manufacturers Alliance Training Center**
8421 Wayzata Blvd, Suite 190
Golden Valley, MN 55426
(For directions and map go to www.mfrall.com)

Register: Registration is required. Reserve on-line at www.mfrall.com, by 3:00 p.m. on September 27, 2022. *Your satisfaction is guaranteed.*

Cancellation Policy: **No refunds** for cancellations after 3:00 p.m. September 27, 2022, or for no-shows at workshop. *(Substitutions accepted).*