

# Mistake-Proofing

Poka-Yoke techniques to eliminate defects

Offered as part of the Online Lean Practitioner Certification



**Your instructor:**

**Sam Wagner** has led continuous improvement, quality, and manufacturing teams in the Aerospace, Construction, and Plastics industries for more than 35 years. With a BS degree in Engineering Management and an MBA, he has coached several companies to successfully apply Toyota Kata, TWI and Lean projects. He is a practitioner of creating Lean culture by using leaders standard work, visual management, tiered management systems, and leadership discipline. Sam is a frequent presenter of best practices at both local and international conferences.

People don't want to make mistakes, but all workers make them. Learn how simple Poka-Yoke (error proofing) devices can keep mistakes from turning into rejects, equipment damage or accidents. Achieve the reliable, continuous flow of Lean manufacturing. *Participants are asked to come prepared to discuss an issue from their workplace caused by human error – one that has NOT been solved. Bring information that will help others unfamiliar with your operation to understand it better.*

**Tools and Topics Learned Include:**

- What the research says about making mistakes
- Four elements of mistake-proofing
- Multiple methods and Poke-Yoke devices used to prevent errors
- Tools to encourage the discovery and correction of errors
- Techniques for involving your workforce in mistake-proofing

**Who Should Attend:** Managers, production supervisors, quality assurance, design engineers and all those involved in error-free results.

**Wednesday, May 11, 2022 8:00 a.m. - 4:00 p.m.**

- Fee:** **MA members** \$335 per person **Non-MA members** \$435 per person  
*Receive a 10% discount if you register 14 days prior to the event*
- Location:** **Manufacturers Alliance Training Center**  
8421 Wayzata Blvd, Suite 190  
Golden Valley, MN 55426  
(For directions and map go to [www.mfrall.com](http://www.mfrall.com))
- Register:** Registration is required. Reserve on-line at [www.mfrall.com](http://www.mfrall.com), by 3:00 pm by May 9, 2022. *Your satisfaction is guaranteed.*
- Cancellation Policy:** *No refunds* for cancellations after 3:00 p.m., May 9, 2022 or for no-shows at workshop. *(Substitutions are accepted.)*